

## QUALITY POLICY STATEMENT

With over 100yrs experience Lowcock Builders is a fast growing, highly experienced and respected commercial construction company servicing Bowen & The Whitsundays region.

Established in 1918 our team has an extraordinary vision for superior quality and a passion for perfection. We have a developed reputation for delivering only the highest quality projects.

Lowcock Builders delivers to a high standard of service by attracting the industries most experienced and qualified employees, contractors and suppliers that share our passion for perfection and vision for quality service.

### Obligations

Lowcock Builders' Quality Policy is dedicated to continuing our commitment to developing our knowledge, client base, company systems and procedures. Constant growth and improvement will allow our company to expand, develop and deliver to high standard.


To manage our quality system and identify as well as manage risk and hazards to ensure the overall success of delivering quality projects, to exceed our client's expectations. To use technology to streamline the Quality Management of projects, document control and retention.

Lowcock Builders has in place a fully documented Quality Management Systems, externally certified to ISO 9001: 2015, continual reviews and audits are undertaken to ensure constant improvement and compliance.

### Quality objectives:

- To use the Quality Management System as a tool to achieve company growth & development
- Ensure continuous improvement
- Monitor all systems & procedures
- Deliver to a high standard of service
- Exceed our client's expectations
- Use quality products & services
- Attract highly qualified employees & subcontractors
- Create and maintain a safe work environment for employee's, contractors and visitors
- Comply with legislative requirements
- To use the latest technology available in our industry to deliver our projects more efficiently
- Comply with the requirements of ISO 9001:2015

To implement this policy, we shall focus on the needs of our business with reference to consistently meeting our clients and project requirements. Our quality management system will provide a way to monitor system issues and promote company improvements and growth.



Managing Director  
John Lowcock  
20/05/2024