

LEADERSHIP POLICY STATEMENT

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Document #

**QA-5** 

Leadership, training, monitoring, reviewing, continual auditing, IMS systems and the use of the latest technology all underpin our company's success.

Lowcock Builders has a clear vision & aim for our company's future that includes continual improvement, upskilling, expanding our data base of commercial clients, subcontractors and suppliers to allow Lowcock Builders to deliver more projects to a higher level of quality.

## **Obligations**

Our statement to leadership in line with ISO 9001, is the commitment that our company management will demonstrate in relation to leadership, commitment, quality management, improvement, and growth opportunities. We will ensure that our quality objectives are consistent with the company's strategic direction.

## Leadership objectives:

- Providing require resources for the quality management systems (technologies, tools/plant equipment, training/upskilling)
- Communicating the importance of meeting clients and Lowcock Builders standards of quality of works delivered on projects.
- Supporting the delivering the IMS system
- To ensure leadership & commitments are in line with ISO: 9001, ISO: 14001, ISO: 45001 standards
- Ensuring participation and consultation is achieved through weekly operations meetings, team meetings, MM meetings, toolbox talks.
- Communicate the IMS requirements to all relevant parties.
- Promote the use of the IMS throughout the organisation, use to gain new clients, and gain access to new tender opportunities.
- Monitor & review the IMS to ensure its effectiveness, to take corrective and preventive action as needed. To address nonconformities and encourage continual improvement opportunities.
- Our company's management team will provide Leadership, support, upskilling opportunities to all who require assistance.
- Use technology to gain a higher level of compliance, document control and retention
- To Subscribe, Partner and work with organisations that can provide assistance for our team- Master Builders QLD, Mates in Constructions, QBCC, Workplace Heath and Safety Qld.

To implement this policy, we shall focus on the needs of our company and its Interested Parties, with reference to consistently meeting quality standards. Our quality management system will provide a way to monitor system issues and promote company improvements and growth.



John Lowcock 20/05/2024